

Compliance Framework for Men's Behaviour Change Programs – Online Delivery Supplement

Frequently asked questions

What is the difference between the *Compliance Framework for Men's Behaviour Change Programs (Compliance Framework)* and *Compliance Framework for Men's Behaviour Change Programs - Online Delivery Supplement (Supplement)*?

The Compliance Framework generally applies to face to face service delivery, though it continues to be relevant to all forms of MBCP. The Supplement addresses specific risks posed by online delivery. Its purpose is to help providers think about the unique risks of online MBCP delivery and how this may impact the safety of victims and children, participants and facilitators, in a different way to a face to face program. The Supplement is not prescriptive in terms of how risks should be managed, as it is intended to support flexible and tailored service delivery.

Why do we need an online delivery supplement?

The Online Delivery Supplement will support accessibility for participants in regional and remote communities, delivery of MBCPs throughout changing COVID-19 safety and social distancing requirements and assist people with shared needs, enabling groups to be held where participants are not located together geographically, e.g. LGBTIQ groups.

Is the online registration compulsory?

No, there is no obligation to offer MBCPs in an online setting. Providers are encouraged to consider their individual circumstances and make the decision based on need (within the client group) and capacity (within their organisation to safely deliver this way). There is no end date at which providers can apply to register for online delivery.

Is there a separate application form?

Yes.

Why are there two separate forms?

There are extra considerations for providers when moving to an online delivery platform. The supplement is aimed to guide providers to these differences. It is planned to merge these forms in the future.

My program is registered and is planning to integrate online delivery, do I have to complete both application forms?

No, if you are registered you are only required to complete the Supplement application form and ensure the necessary evidence is provided for the online program.

I am an unregistered provider. Do I need to use the Online Delivery Supplement?

You will only be required to use the Online Delivery Supplement if you plan to offer services online. If not, you only need to complete the original application form.

Is it possible for newly developed programs that are planned for online delivery only to be registered?

You must be a registered provider of MBCPs or applying for registration for face to face service delivery to apply for registration for online delivery.

Does each application form require its own evidence?

If it is previously submitted evidence it can be referred to by name, as DCJ will have the evidence on record.

Based on the risks specific to online delivery, is a separate online risk assessment required?

Yes.

How long does registration for online delivery take?

Registration times will vary depending on if there is a requirement for further information from the provider. If no further information is required it is estimated providers will be advised of an outcome within 4-6 weeks.

Is there going to be provisional registration for online delivery?

Yes. As this is a new space it is anticipated that most providers will not yet provide direct evidence of practice. Registration processes do not differ for the online delivery supplement.

What is the process to register for online delivery?

For currently registered providers, complete the supplement application form and Delivery Profile and submit with required evidence to DVStandards@justice.nsw.gov.au. For unregistered providers, complete both application forms and Delivery Profile and submit with required evidence to DVStandards@justice.nsw.gov.au

What will I receive once I have registered for online delivery?

You will receive a Notice of Conditions outlining whether you have full or provisional registration. If full this will include the registration expiry date. If provisional it will include information about what is required to attain full registration.

What if my online delivery registration is unsuccessful?

DCJ staff will be in constant contact with you throughout the registration process to seek clarification or further evidence. It is an iterative process we work through to assist you. You will be given opportunity to submit any extra information required.

What training is available for providers in this space?

No to Violence can offer the following training: Remote Working Toolkit and Ethical Care in Facilitating Online MBC programs.

How will best practice be shared?

Collection of data through the Minimum Data Set will remain a condition of registration. Providers are also encouraged to share insights and learnings with each other through the MBCP network.

Where can I find more information?

For further information please email DVStandards@justice.nsw.gov.au or go to www.crimeprevention.nsw.gov.au/domesticviolence